

# TERMS AND CONDITIONS

## Welcome to Breakzen!

Breakzen is owned and operated by Breakzen LLC.

These are the terms and conditions for:

- **Breakzen App (Android and iOS version - Available on Google Play and App store)**
- <https://breakzen.com>

(Hereinafter referred to as "Breakzen")

By registering and using the platform, you agree to be bound by these Terms and Conditions ("Terms") and our Privacy Policy. If you do not accept all these Terms, then you may not use our platform and services. In these terms, "we", "us", "our" and "Breakzen" refers to Breakzen and "you" and "your" refers to you, the user of Breakzen.

The following terms and conditions apply to the platform and services offered by Breakzen. This includes the mobile and tablet versions as well as any other version of Breakzen accessible via desktop, mobile, tablet, social media, or other devices.

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE ACCESSING, USING OR OBTAINING ANY MATERIALS, INFORMATION OR SERVICES.

## 1. ELIGIBILITY

You may use the platform only in compliance with these terms and all applicable local, state, national, and international laws, rules, and regulations.

The use of the platform is available for all ages. In the case of minors, it is the responsibility of parents and legal guardians to determine whether use of the platform or any of the content and functionality available on the platform is appropriate for their child or minor ward. Breakzen reserves the right to make the necessary checks during the registration process.

You represent and warrant that all registration information you submit is accurate and truthful; and that your use of the platform does not violate any applicable law or regulation. Breakzen may, in its sole discretion, refuse to offer the platform and services to any user and change its eligibility criteria at any time. This provision is void where prohibited by law and the right to access the service and the platform is revoked in such jurisdictions.

By using the platform, you represent and warrant that you have the full right, power and authority to enter into these terms and to fully perform all of your obligations hereunder. You further represent and warrant that you are under no legal disability or contractual restriction that prevents you from entering into these terms.

## 2. PROFESSIONALS

## **2.1. User Registration and Verification**

If you wish to become a professional user, you must read this agreement and indicate your acceptance during the registration process in order to be able to publish your services and your profile as a professional. Professional users can be licensed trainers, healers, therapists and nutritionists.

Professionals who register with Breakzen must have a professional license to offer their services through their profile.

Professionals must submit to a user verification process. If during the verification process the user does not provide and accredit the professional license, the user will not be admitted to the platform. Once the user and their respective professional license have been verified, they will be able to publish and offer their services through their profile and be contacted and hired by other users.

Professionals may submit to a background check process for a one-time fee (\$11.99) through the platform, which must be paid during the registration process. The background check process is optional and once completed it will be visible and credited in the Professional's profile.

In consideration of your use of the Platform as a Professional, you represent that you are of legal age to form a binding contract under the laws of the United States or any applicable jurisdiction. You also agree to (a) provide true, accurate, current and complete information about yourself and your profile as a Professional as requested on the registration form available on Breakzen and (b) maintain and promptly update your registration data to keep it true, accurate, current and complete. If we have reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, Breakzen reserves the right to suspend or terminate your account, delete your user profile and refuse any and all current or future use of the platform at any time without notice.

Professionals may share personal and business information through the platform and the communication channels established on the platform. Any information that Professionals share through the platform is the sole responsibility of the Professionals themselves. Professionals are free to share information, but are responsible for the use of such information, its publication and disclosure. Breakzen is not responsible for the information posted and shared through the platform.

## **2.2. Account**

If you register on Breakzen, you will be required to choose a password, and you may be asked for additional information regarding your account. You are responsible for maintaining the confidentiality of your password and account information, and are fully responsible for all activities that occur under your password or account. You agree to (a) immediately notify Breakzen of any unauthorized use of your password or account or any other breach of security, and (b) ensure that you log out from your account at the end of each session. You may never use another User's account without prior authorization from Breakzen. Breakzen will not be liable for any loss or damage arising from your failure to comply with this agreement.

By providing Breakzen with your email address and phone number you consent to our use of your email address to send you notices about the service and products. We may also use your email address and phone number to send you notifications, push notifications and other messages, such as changes to service features, news, and special content. If you do not wish to receive these emails, you may opt-out of receiving them by sending us your withdrawal request via the contact information or by using the "unsubscribe" option in the emails or mobile notifications. Opting out may prevent you from receiving emails about updates, news or special content.

Users may cancel their accounts at any time and for any reason by following the instructions on the platform or by sending us their request through our contact information. That termination will only result in the deletion of the account and the deletion of all the personal data granted to Breakzen.

Breakzen reserves the right to terminate your account or your access immediately, with or without notice to you, and without liability to you, if Breakzen believes that you have breached any of these terms, furnished Breakzen with false or misleading information, or interfered with use of the platform or the service by others.

### **2.3. Subscriptions**

Professional users can choose between a paid subscription or free access in order to publish their profile and services through the platform.

Breakzen offers the following monthly subscriptions:

- **General Access:** Free access; limited use.
- **Pro Access:** \$39.99/month; Unlimited use.

Please check the price and features of subscriptions before purchasing a subscription. When a user purchases a subscription, Breakzen will send a confirmation email. This confirmation email will occur automatically so that the user has confirmation of payment and initiation of the subscription. If the user does not receive the email, it may have been sent to their spam folder.

Breakzen may change or discontinue the availability of subscriptions at any time at its sole discretion. If a purchase is cancelled, the payment made for the subscription will be refunded in full. This does not affect your statutory rights.

Subscriptions may include automatic recurring payments. You authorize Breakzen to renew your subscription and charge you periodically and progressively on each billing date. The billing date will be every 30 days and will be determined by the date on which you register, purchase the subscription and make your first payment. On the corresponding billing date, the value of the fee will be automatically charged according to the subscription that the user has chosen during registration. Your subscription will continue until you cancel it or we terminate it. Users may cancel their subscription at any time. You must cancel your subscription before it renews to avoid the next billing period. We will bill the recurring subscription fee in the form of payment you provide to us during registration or subscription purchase. If you cancel your subscription, you may continue to use the platform and features included in the subscription until the next billing date.

Subscriptions will automatically renew for an additional period unless cancelled prior to the next billing period. If you wish to reactivate your subscription, you must purchase a new subscription.

## **2.4. Payments**

Subscriptions and background checks will be paid through Stripe (payment processor available on Breakzen). Subscriptions will be activated once the payment and registration process is completed. Payment will be charged to the credit/debit card immediately upon purchase of the subscription. Once the transaction has been processed, we will send you an electronic receipt of the transaction to the email address you provide.

If you find any inconsistency in your billing, please contact us through our contact information or you can make the claim through the customer service of the corresponding payment platform.

If your card is declined, you will receive an error message. No payment will be charged to your card and no order will be processed. There may be a pending transaction on your account until your card issuing bank withdraws the authorization. This usually takes 2 to 5 business days. Your card may be declined for various reasons such as insufficient funds, AVS (Address Verification System) mismatch or you have entered an incorrect security code.

If your payment is declined, you must provide an alternative payment method or provide another card where payment can be charged and processed.

Your payment data will be treated and kept securely and with the sole purpose of processing the purchase of subscriptions and background checks. Breakzen reserves the right to contract any payment platform available in the market, which treats your data with the sole purpose of processing the purchase of subscriptions and background checks.

## **2.5. Profiles**

Your profile must include complete and accurate information about your services, their features, specifications, pricing and any special specifications or requirements that apply to the services. You are responsible for keeping your profile information and content (such as photos) current and accurate at all times.

## **2.6. Independence of the Professionals**

Breakzen does not direct, represent or control the services offered by the Professionals through the platform. The Professional accepts that he/she has full discretion to decide whether to offer the services through his/her profile and at what time he/she publishes and offers these services. The Professional may determine the price of the services it offers and publishes through the platform.

# **3. CLIENTS**

## **3.1. Registration**

If you wish to become a Client user, you must read this agreement and indicate your acceptance during the registration process in order to search and contact Professionals

through the profiles published on our platform. The registration and use of the platform for Client users is completely free of charge.

In consideration of your use of the platform as a Client user, you represent that you are of legal age to form a binding contract under any applicable jurisdiction. You also agree to (a) provide true, accurate, current and complete information about yourself as requested in the registration form available on Breakzen and (b) maintain and promptly update your registration data to keep it true, accurate, current and complete. If we have reasonable grounds to suspect that such data is false, inaccurate, not updated or incomplete, Breakzen reserves the right to suspend or cancel your account and reject any current or future use of the platform at any time and without prior notice, if Breakzen considers that you have violated any provision of these terms and conditions.

Users may share personal and commercial information through the platform with other users. Any information that users share through the platform is the sole responsibility of the users themselves. Users are free to share information, but they are responsible for the use of said information, its publication and disclosure. Breakzen is not responsible for the information you provide and share through the platform. The information you provide and share through the platform is the sole and exclusive responsibility of the users.

### **3.2. Account**

If you register on Breakzen, you will be required to choose a password, and you may be asked for additional information regarding your account. You are responsible for maintaining the confidentiality of your password and account information, and are fully responsible for all activities that occur under your password or account. You agree to (a) immediately notify Breakzen of any unauthorized use of your password or account or any other breach of security, and (b) ensure that you log out from your account at the end of each session. You may never use another user's account without prior authorization from Breakzen. Breakzen will not be liable for any loss or damage arising from your failure to comply with this agreement.

By providing Breakzen with your email address and phone number you consent to our use of your email address to send you notices about the service and products. We may also use your email address and phone number to send you notifications, push notifications and other messages, such as changes to service features, news, and special content. If you do not wish to receive these emails, you may opt-out of receiving them by sending us your withdrawal request via the contact information or by using the "unsubscribe" option in the emails or mobile notifications. Opting out may prevent you from receiving emails about updates, news or special content.

Users may cancel their accounts at any time and for any reason by following the instructions on the platform or by sending us their request through our contact information. That termination will only result in the deletion of the account and the deletion of all the personal data granted to Breakzen.

Breakzen reserves the right to terminate your account or your access immediately, with or without notice to you, and without liability to you, if Breakzen believes that you have breached any of these terms, furnished Breakzen with false or misleading information, or interfered with use of the platform or the service by others.

#### **4. OWNERSHIP AND LICENSES**

The ownership rights of the platform and the methods used on the platform belong exclusively to Breakzen LLC. Any physical or virtual exposure of the methods used on the platform may result in violations of the intellectual property rights of Breakzen LLC.

Breakzen gives you a personal, worldwide, royalty-free, non-assignable and non-exclusive license to use the software (platform) provided to you by Breakzen as part of the services. This license is for the sole purpose of enabling you to use and enjoy the benefit of the services as provided by Breakzen, in the manner permitted by these terms. You may not copy, modify, distribute, sell, or lease any part of our services or included software, nor may you reverse engineer or attempt to extract the source code of that software, unless laws prohibit those restrictions, or you have our written permission.

This service prohibits sending of messages, that: (1) Any kind of messages that are catalogued as SPAM. (2) Are harassing, abusive, defamatory, obscene, in bad faith, unethical or otherwise illegal content (3) distribute trojans, viruses or other malicious computer software (4) Are intending to commit fraud, impersonating other persons, phishing, scams, or related crime (5) distribute intellectual property without ownership or a license to distribute such property (6) Breach, in any way, the terms of service, privacy policy or rules of this web site or the recipients.

The user agrees not to use the platform and the services negligently, for fraudulent purposes or in an unlawful manner. Likewise, the user agrees not to partake in any conduct or action that could damage the image, interests, or rights of the Breakzen platform or third parties.

Breakzen reserves the right to terminate your access immediately, with or without notice, and without liability to you, if Breakzen believes that you have violated any of these terms or interfered with the use of the platform or service by others.

#### **5. ADVERTISING**

Through the platform Breakzen may make available to users, commercial and advertising information, own or third parties in accordance with good business practices. In these cases, Breakzen does not endorse, guarantee or commit its responsibility for the services and / or products marketed by these third parties, since the platform serves as a channel of communication and advertising, but not as a tool for the provision of services. Consequently, it is the full responsibility of the users to access the sites that refer advertising, assuming the obligation to verify and know the terms of the services offered by third parties.

#### **6. DISCLAIMER**

The services or contents published and offered on the platform by the Professionals are not offered or provided by Breakzen. Breakzen's services are limited to providing the platform where the Professionals can publish their profile and services and can be found by other users interested in hiring their services.

The services offered by the Professionals through the platform and the content of their profiles are the sole and exclusive responsibility of the Professionals themselves. Although Breakzen

performs the verification process and in some cases the background check process of the Professional users, Breakzen is not responsible for the quality, accuracy, security or legality of the services or content published and offered by the Professionals on the platform.

Breakzen does not offer any declaration or guarantee on the services or contents published by the Professionals through the platform. The use of the services or contents available in the platform is done at your own risk and responsibility.

Breakzen is not responsible for damages to the physical or moral integrity of persons, such as injuries, death or any other moral damage such as threats, insults and slander that may fall on a physical person as a consequence of the communications established in the platform. Communications and relationships established between users as a result of any connection within the platform are the sole and exclusive responsibility of the users.

In the case that one or several users or any third party initiates any type of claim or legal action against another or other users, each and every one of the users involved in said claims or actions exempt Breakzen from any responsibility.

## **7. USER CONTENT**

Some features of the platform allow users to upload and provide content and information through the platform. You retain any rights you may have in the content and information you share through the platform. By providing content through the platform, you authorize Breakzen to display and publish your content on the platform. Breakzen is not responsible for the accuracy, safety or legality of the content and information that the user provides and shares through the platform. You are solely and exclusively responsible for your content and information. Breakzen nor its directors, agents, employees and partners shall have any liability for the information or content provided by users through the platform.

## **8. REPRESENTATIONS AND WARRANTIES FOR USER CONTENT**

Breakzen disclaims all liability in relation to the content that users provide and post through the platform. You are solely responsible for your content and the consequences of providing content through the platform. By providing content through the platform, you affirm, represent and warrant that:

- You are the creator and owner of the content you post and provide through the platform, or have the necessary licenses, rights, consents and permissions to authorize Breakzen to post and display your content on the platform.
- Your content, and your use of your content as contemplated by these Terms, does not and will not: (i) infringe, violate or misappropriate any third party right, including any copyright, trademark, patent, trade secret, moral right, right of privacy, right of publicity or any other intellectual property or proprietary right; (ii) libel, defame, slander or invade the privacy, publicity or other proprietary rights of any other person; or (iii) cause Breakzen to violate any law or regulation.
- Your content must not contain information or content about politics or religion.

- Your content must relate solely to the services published on the platform. No other content is allowed.
- Your content may not be considered by a reasonable person to be objectionable, profane, indecent, pornographic, harassing, threatening, embarrassing, hateful or otherwise inappropriate.
- Your content does not and will not contain hateful content, threat of physical harm or harassment

## **9. USER CONTENT DISCLAIMER**

We have no obligation to edit or monitor any content that you or other users provide through the platform, and we will not be in any way responsible for any content that users share and provide through the platform. However, Breakzen may, at any time and without notice, filter, remove, edit or block any user content that, in our judgment, violates these terms or is otherwise objectionable. You understand that, by using the platform, you will be exposed to content from a variety of sources and acknowledge that content that users share through the platform may be inaccurate, offensive, indecent or objectionable. You agree to waive, and do waive, any legal or equitable rights or remedies you have or may have against Breakzen with respect to the content that you and users provide through the platform.

## **10. COPYRIGHT**

All content included on this platform, such as text, graphics, logos, images, videos, audio clips, data compilations and software, is the property of Breakzen and its user content providers and is protected by international copyright laws. The compilation of all content on this site is the exclusive property of Breakzen and the user content providers and is protected by international copyright laws. All software used on this platform is the property of Breakzen or its software suppliers and is protected by international copyright laws.

Users may publish and share content through the platform. By posting your content through Breakzen, you agree and consent that your content may be publicly displayed on the platform and may be shared by other users of the platform. By posting and sharing your content and that of other users, you also agree not to modify or remove, directly or indirectly, any copyright, trade name, service mark, trademark or any other property appearing in the content available on Breakzen. Any alteration or use of content outside the guidelines of these terms violates intellectual property rights and may be subject to claims or lawsuits. By accessing our platform, you do not have any right or title to the content available or other intellectual property.

## **11. COPYRIGHT INFRINGEMENT (Digital Millennium Copyright Act)**

Breakzen will respond to all inquiries, complaints and claims regarding alleged infringement for failure to comply with or violation of the provisions contained in the Digital Millennium

Copyright Act. Breakzen respects the intellectual property of others, and expects users to do the same. If you believe, in good faith, that any material provided on or in connection with the Breakzen website infringes your copyright or other intellectual property right, please send us your copyright infringement request pursuant to Section 512 of the Digital Millennium Copyright Act, via our contact information, with the following information:

- Identification of the intellectual property right that is allegedly infringed. All relevant registration numbers or a statement regarding ownership of the work should be included.
- A statement that specifically identifies the location of the infringing material, in sufficient detail so that Breakzen can find it on the "Breakzen" website. Note that providing a top-level URL is not sufficient.
- Your name, address, telephone number and email address.
- A statement by you that you have a good faith belief that the use of the allegedly infringing material is not authorized by the copyright owner, or its agents, or by law.
- A statement by you, made under penalty of perjury, that the information in your notification is accurate, and that you are the copyright owner or authorized to act on its behalf.
- An electronic or physical signature of the copyright owner or of the person authorized to act on the copyright owner's behalf.

Upon receipt of a request for copyright infringement under the Copyright Act, Breakzen will contact the allegedly infringing user so that the user may respond to the request in accordance with the terms contained in the Digital Millennium Copyright Act.

Responses to copyright infringement requests must contain the following:

- The physical or electronic signature of the user;
- The identification of the content that has been removed or the place where the content was posted;
- A statement, under oath, indicating a good faith belief that the content or material was removed due to an error.
- The name, address and telephone number of the user; and
- A statement that the user consents to the jurisdiction of the court in which the user is located.

In the event that the alleged infringing user fails to respond to the copyright infringement request and the alleged copyright owner is able to satisfactorily prove ownership of such copyright in the content and requests removal of such content from the website, Breakzen will remove the content from the website immediately.

All copyright infringement requests and responses may be submitted through our contact information.

## **12. BREAKZEN RESPONSIBILITIES**

Breakzen provides and maintains the platform "as is", "as available" and does not promise that the use of the platform will be uninterrupted or totally free of errors.

We cannot offer any other warranties, conditions, or other terms, express or implied, statutory or otherwise, and all such terms are hereby excluded to the fullest extent permitted by law.

You shall be responsible for any breach of these terms by you and if you use the platform in violation of these terms you shall be liable and shall reimburse Breakzen for any loss or damage caused as a result.

Breakzen shall not be liable in any amount for the breach of any obligation under this agreement if such breach is caused by the occurrence of any unforeseen event beyond its reasonable control, including without limitation Internet outages, communications outages, fires, floods, wars or acts of God.

Subject to the foregoing, to the maximum extent permitted by law, Breakzen excludes liability for any loss or damage of any kind whatsoever, including without limitation any direct, indirect or consequential loss, whether or not arising from any problem you notify Breakzen and Breakzen shall have no liability to pay any money by way of compensation, including without limitation all liability in connection with:

- Any incorrect or inaccurate information on Breakzen' platform.
- The infringement by any person of any intellectual property rights of any third party caused by the use of the platform or any product purchased through the platform.
- Any loss or damage resulting from your use or inability to use the platform or resulting from unauthorized access to or alteration of your transmissions or data in circumstances beyond our control.
- Any loss of profit, wastage, corruption or destruction of data or any other loss not directly resulting from something we have done wrong.
- All representations, warranties, conditions and other terms that would otherwise be effective are set forth in this notice.

## **13. PROHIBITED ACTIVITIES**

The content and information available on the platform (including, but not limited to, data, information, text, music, sound, photos, graphics, video, maps, icons, or other material), as well as the infrastructure used to provide such content and information, are owned by or licensed to Breakzen by third parties. For all content other than your content, you agree not to modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell or resell any information or services obtained from or through the platform. In addition, the following activities are prohibited:

- Access, monitor, reproduce, distribute, transmit, disseminate, display, sell, license, copy or otherwise exploit any content of the site, including, without limitation, using any robot, spider, scraper or other automated means or any manual process for any purpose that is not in accordance with this agreement or without our express written permission.
- Take any action that imposes, or may impose, in our sole discretion, an unreasonable or disproportionately large load on our infrastructure.
- Deep-link to any part of the application for any purpose without our express written permission.
- Attempt to modify, translate, adapt, edit, decompile, disassemble or reverse engineer any software used by Breakzen.
- Evade, disable or otherwise interfere with security-related features of the platform or features that prevent or restrict use or copying of any content.

#### **14. INDEMNIFICATION**

You agree to defend and indemnify Breakzen and any of their directors, employees and agents from and against any claims, causes of action, demands, recoveries, losses, damages, fines, penalties or other costs or expenses of any kind or nature including but not limited to reasonable legal and accounting fees, brought by third parties as a result of:

- Your breach of this Agreement or the documents referenced herein.
- Your violation of any law or the rights of a third party.
- Your use of the platform.

#### **15. ELECTRONIC COMMUNICATIONS**

No responsibility will be accepted by Breakzen for failed, partial or garbled computer transmissions, for any computer, telephone, cable, network, electronic or internet hardware or software malfunctions, failures, connections, availability, for the acts or omissions of any service provider, internet accessibility or availability or for traffic congestion or unauthorized human act, including any errors or mistakes.

#### **16. CHANGES AND TERMINATION**

We may change the platform and these Terms at any time, in our sole discretion and without notice to you. You are responsible for remaining knowledgeable about these Terms. Your continued use of the platform constitutes your acceptance of any changes to these Terms and any changes will supersede all previous versions of the Terms. Unless otherwise specified herein, all changes to these Terms apply to all users take effect. Furthermore, we may terminate this agreement with you under these Terms at any time by notifying you in writing (including by email) or without any warning.

## **17. PERSONAL DATA**

Any personal information you submit in connection with the use of the platform will be used in accordance with our Privacy Policy. Please refer to our Privacy Policy.

## **18. INTEGRATION CLAUSE**

This Agreement together with the Privacy Policy and any other legal notices published by Breakzen, shall constitute the entire agreement between you and Breakzen concerning and governs your use of the platform.

## **19. DISPUTES**

You agree that any dispute, claim or controversy arising out of or relating to the breach, termination, enforcement, interpretation or validity of these terms and conditions or the use of the platform shall be resolved by binding arbitration between you and Breakzen, provided that each party retains the right to bring an individual action in a court of competent jurisdiction.

In the event a dispute arises in connection with your use of the platform or breach of these terms and conditions, the parties agree to submit their dispute to arbitration resolution before a reputable arbitration organization, as mutually agreed by the parties and in accordance with applicable commercial arbitration rules.

You agree to initiate a formal dispute proceeding by sending us a communication through our contact information. Breakzen may choose to send you a written offer after receiving your initial communication. If we offer and send you a settlement offer and you do not accept the offer, or we are unable to resolve your dispute satisfactorily and you wish to continue with the dispute process, you must initiate the dispute resolution process before an accredited arbitration organization and file a separate Demand for Arbitration. Any award rendered by the arbitration tribunal shall be final and conclusive on the parties.

To the fullest extent permitted by law, you agree that you will not file, join or participate in any class action lawsuit in connection with any claim, dispute or controversy that may arise in connection with your use of the platform.

The arbitration courts and the courts of the State of New Jersey (United States) shall have jurisdiction to hear any claim or dispute regarding the use of the platform.

## **20. FINAL PROVISIONS**

These terms and conditions are governed by the laws of the United States. Use of our platform is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms.

Our compliance with these Terms is subject to existing laws and legal process, and nothing contained in these Terms limits our right to comply with law enforcement or other

governmental or legal requests or requirements relating to your use of our platform or information provided to or collected by us with respect to such use.

If any part of these Terms is held invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions shall not be affected or impaired in any way. Our failure to enforce or delay in enforcing any provision of these Terms at any time does not waive our right to enforce the same or any other provision in the future.

Any rights not expressly granted herein are reserved.

## **21. CONTACT INFORMATION**

If you have any questions or concerns about these Terms, please contact us using our contact information below:

**Breakzen LLC.**

**(Insert contact information, email, phone, etc.)**

## **REFUND POLICY**

### **Welcome to Breakzen!**

Breakzen is owned and operated by Breakzen LLC.

This Refund Policy applies to all services purchased through:

- **Breakzen App (Android and iOS version – Available on Google Play and App store)**
- <https://breakzen.com>

Our Refund Policy forms part of our Terms and Conditions and Privacy Policy, and should be read in conjunction with those documents. We reserve the right to modify this refund policy at any time without notice. Please refer to this refund policy before making any purchase of a service or subscription. By purchasing a subscription, you represent and agree to be bound by the terms and conditions described below. Our refund policy does not affect your statutory rights.

### **1. REFUNDS AND CANCELLATIONS**

Users may cancel the subscription and request a refund of the first payment corresponding to the subscription fee chosen by the user, during the first 14 days from the start of the subscription. If the user requests a refund after 14 days from the start of the subscription, we cannot offer a refund. To request a refund and cancellation of the subscription, please send us your refund request within 14 days of the start of your subscription through our contact information.

Subscriptions will automatically renew for an additional period unless cancelled before the next billing period. The user may cancel the subscription at any time and access to the paid features will continue to be available until the next billing date, when it will be permanently suspended. Subscriptions can be cancelled through the platform or by sending us your cancellation request through our contact information.

## **2. BACKGROUND CHECK**

The fee for the background check process for Professional users is non-refundable.

## **3. REFUND PROCESSING**

Once your refund request has been received, please allow 3 to 5 business days for your refund request to be processed. If your refund request has been accepted, your refund will be issued and you will receive a confirmation email. The refund will be issued via the original payment method.

## **4. CONTACT US**

If you have questions about this Refund Policy, please contact us through our contact page or via the contact information below:

**Breakzen LLC.**

[support@breakzen.com](mailto:support@breakzen.com)