

PRIVACY POLICY

Welcome to Breakzen!

Breakzen is owned and operated by Breakzen LLC.

Breakzen values your privacy and the protection of your personal data. This privacy policy describes what information we collect from you, how we collect it, how we use it, how we obtain your consent, how long we keep it in our databases and, if necessary, with whom we share it.

By registering and using the platform, you accept the practices described in this Privacy Policy. Your use of the platform is also subject to our Terms and Conditions.

This Privacy Policy may change from time to time. Your continued use of the platform after we make changes to this privacy policy is considered acceptance of those changes, so please check this policy periodically for updates. This Privacy Policy has been developed and is maintained in accordance with all applicable federal and international laws and regulations and specifically with the California Online Privacy Protection Act (CalOPPA – U.S regulation), New Jersey data protection laws and the General Data Protection Regulation (GDPR - European regulation).

1. GENERAL INFORMATION

The personal data of the users that are collected and processed through:

- **Breakzen App (Android and iOS version - Available on Google Play and App store)**
- <https://breakzen.com>

Will be under responsibility and in charge of:

- **Breakzen LLC.**
- support@breakzen.com

(Hereinafter referred to as “Breakzen”).

2. TYPES OF INFORMATION GATHERED

The information we collect from our users helps us to effectively provide our platform and to personalize and continually improve the user experience on the platform. These are the types of information we collect:

Information You Give Us. You provide information when you provide, share, search, read, listen and view content through the platform, register as a user, use the platform's functionalities, purchase a subscription, complete the background check process and/or communicate with us through our contact information or our contact forms. As a result of those actions, you may provide us with the following information:

- First and last name
- Date of birth
- Email address
- Phone number (includes WhatsApp number)
- Location
- User content (photos, videos, profile content)
- Validation ID
- IP address
- Any additional information relating to you that you provide to us directly through our platform or indirectly through our platform or online presence such as 'cookies'.

Breakzen will not collect any personally identifiable information about you unless you provide it.

Information Collected Automatically: By accessing, registering, and using the platform and website you automatically provide us with the following information:

- The device and usage information you use to access the website
- Your IP address
- Browser and device characteristics
- Operating system
- Referring URLs
- Your location
- What parts of the website you use and how often.

If you access the platform and website through a mobile phone, we will collect the following information:

- Mobile device ID
- Model and manufacturer
- Operating system
- Version information
- IP address

Payment information: Your credit/debit card data or payment information will be processed by Stripe (payment processor available in Breakzen), which will process and store your data securely and with the sole purpose of processing the purchase of subscriptions and background checks. Breakzen reserves the right to hire any payment processor available in the market, which will treat your data with the sole purpose of processing the purchase of subscriptions and background checks.

See Stripe's privacy policy here:

- <https://stripe.com/gb/privacy>

GOOGLE Analytics. We use Google Analytics provided by Google, Inc., USA ("Google"). These tool and technologies collect and analyze certain types of information, including IP addresses, device, and software identifiers, referring and exit URLs, feature use metrics and statistics,

media access control address (MAC Address), mobile unique device identifiers, and other similar information via the use of cookies. The information generated by Google Analytics (including your IP address) may be transmitted to and stored by Google on servers in the United States. We use the GOOGLE Analytics collection of data to enhance the platform and improve our service.

Please consult Google's privacy policy here:

- <https://policies.google.com/privacy>

Facebook Pixel: Our platform uses Facebook pixels that enable us, our advertisers and service providers:

- Collect statistics on our platforms and social networks (for example, number of users who visited a page).
- Collect information about how you interact with our platforms and social networks (e.g., whether you opened or followed links contained within).
- Personalize online services and marketing communications.
- Match ads to users and optimize advertising campaigns.

The information collected through the Facebook pixel will be collected and stored by Facebook and will be treated in accordance with its privacy policy. The information we collect through the Facebook pixel does not personally identify the user and will never be used for purposes other than those contained in this privacy policy and Facebook's privacy policy.

Please consult Facebook's privacy policy here:

- <https://www.facebook.com/privacy/explanation>

Social Media: On our platform you will find links and functions linked to different social networks, where you can share your information. The user will also be able to share information from their social networks through the platform or when logging in through their social network accounts.

It is advisable to consult the privacy policy and data protection of each social media used on our platform.

- Facebook: <https://www.facebook.com/privacy/explanation>
- Instagram: <http://instagram.com/about/legal/privacy/>

3. HOW LONG WE KEEP YOUR DATA

Personal data provided by users through the platform will be retained for the time necessary to provide the platform and the functionalities available on the platform. Breakzen may be allowed to retain personal data for a longer period whenever the user has given consent to such processing, as long as such consent is not withdrawn. Furthermore, Breakzen may be obliged to retain personal data for a longer period whenever required to do so for the performance of a legal obligation or upon order of an authority. Once the retention period expires, personal data

shall be deleted. Therefore, the right to access, the right to erasure, the right to rectification and the right to data portability cannot be enforced after expiration of the retention period.

4. HOW WE USE YOUR INFORMATION.

In general, we use the information we collect primarily to provide, maintain, protect, and improve our current platform and services. We use personal information collected through our site as described below and described elsewhere in this Policy to:

- Identify you as a user in our system.
- Provide the platform (Available on Google Play and App store)
- User registration.
- User verification.
- Complete the background check process.
- Publish the profile of the Professionals.
- Publish and share user content.
- Provide functionalities within the platform.
- Facilitate the connection and communication between users.
- Understand and enhance your experience using our platform.
- Respond to your comments or questions through our support team.
- Send you related information, including confirmations, invoices, technical notices, updates, security alerts and support and administrative messages.
- Communicate with you about upcoming events, offers and news about content and services offered by Breakzen and our selected partners.
- Marketing purposes of Breakzen.
- Link or combine your information with other information we get from third parties to help understand your needs and provide you with better service.
- Protect, investigate, and deter against fraudulent, unauthorized or illegal activity.

5. HOW DO YOU GET MY CONSENT?

By registering as a user, contributing and sharing content through the platform, purchasing a subscription, completing the background check process, using the functionalities available on the platform, using the communication channels available on the platform, communicating with us through the contact forms or our contact information, accepting the use of cookies by our website and providing personal information to us to communicate with you, you consent to our collection, storage and use of your information on the terms contained in this privacy policy. You may withdraw your consent by sending us your request via the contact information or the contact page.

6. HOW WE SHARE INFORMATION

The personal information of our users is an important and fundamental part of our business. Under no circumstances will we sell or share information with third parties that has not been previously authorized by the user or owner of the personal data. We share user information only and exclusively as described below.

Third-Party Service Providers. We use the services of third parties to perform certain functions on the website. For example, creation and hosting of the website and platform, processing payments (Stripe), sending emails, analyzing data (Google Analytics), providing marketing services, and providing search results.

These third-party services and tools may have access to personal information needed to perform their functions but may not use that information for other purposes. Information shared with these third-party services will be treated and stored in accordance with their respective privacy policies and our privacy policy.

Business Transfers. In the event that Breakzen creates, merges with, or is acquired by another entity, your information will most likely be transferred. Breakzen will email you or place a prominent notice on our Platform before your information becomes subject to another privacy policy.

Protection of Breakzen and others. We release personal information when we believe release is appropriate to comply with the law, enforce or apply our Terms and conditions and other agreements, or protect the rights, property, or safety of Breakzen, our users or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.

With Your Consent. Other than as set out above, you will receive notice when personally identifiable information about you might go to third parties, and you will have an opportunity to choose not to share the information.

Anonymous Information. Breakzen uses the anonymous browsing information collected automatically by our servers primarily to help us administer and improve the Platform. We may also use aggregated anonymous information to provide information about the Platform to potential business partners and other unaffiliated entities. This information is not personally identifiable.

Email Address. The email address that you supply to us for purposes of receiving our email communications will never be rented or sold to a third party.

7. PROTECTING YOUR INFORMATION

Breakzen will make all reasonable efforts to protect the personal information of users it obtains, and the personal information will be protected by dedicated data security personnel. In order to prevent users' personal information from being illegally accessed, copied, modified, transmitted, lost, destroyed, processed or used in unexpected and unauthorized situations, Breakzen has and will continue to take the following measures to protect your personal information: 1) The user's personal information is encrypted and stored by adopting encryption technology, and is isolated by isolation technology. 2) When using personal information, such as

personal information display and personal information association calculations, we will use a variety of data desensitization technologies including content replacement, encryption desensitization, etc. to enhance the security of personal information in use. 3) Establish a strict data use and access system, adopt strict data access authority control and multiple identity authentication technologies to protect personal information, and prevent data from being used in violation of regulations.

Other security measures taken to protect personal information 1) Manage and regulate the storage and use of personal information by establishing a data classification and grading system, data security management specifications, and data security development specifications. 2) Data security personnel are responsible for security emergency response to promote and protect personal information security. 3. Notification of personal information security incidents 1) In the event of a security incident caused by personal information, Breakzen will report the first incident to the corresponding competent authority, and immediately carry out troubleshooting and emergency measures.

8. RIGHTS

Users who provide information through our platform, as data subjects and data owners, have the right to access, rectify, download, or delete their information, as well as to restrict and object to certain processing of their information. While some of these rights apply generally, others apply only in certain limited circumstances. We describe these rights below:

- **Access and portability:** to access and know what information is stored in our servers, you can send us your request through our contact information.
- **Rectify, Restrict, Limit and Delete:** You can also rectify, restrict, limit, or delete much of your information.
- **Right to be informed:** Users of our platform will be informed, upon request, about what data we collect, how it is used, how long it is retained and whether it is shared with third parties.
- **Object:** When we process your information based on our legitimate interests as explained above, or in the public interest, you may object to this processing in certain circumstances. In such cases, we will stop processing your information unless we have compelling legitimate reasons to continue processing it or where it is necessary for legal reasons.
- **Revoke consent:** Where you have previously given your consent, such as to allow us to process and store your personal information, you have the right to revoke your consent to the processing and storage of your information at any time. For example, you may withdraw your consent by updating your settings. In certain cases, we may continue to process your information after you have withdrawn your consent if we have a legal basis for doing so or if your withdrawal of consent was limited to certain processing activities.
- **Complaint:** If you wish to file a complaint about our use of your information (and without prejudice to any other rights you may have), you have the right to do so with your local

supervisory authority. Users can exercise all these rights by contacting us through the contact information or the contact page.

- **Rights related to automated decision-making, including profiling:** platform users may request that we provide a copy of the automated processing activities we conduct if they believe that data is being unlawfully processed.

Users or owners of the personal information they provide through the website and services may exercise these rights over their personal information at any time and without any limitation by sending us their request through our contact information.

9. CHILDREN'S ONLINE PRIVACY PROTECTION

We comply with the requirements of the California Online Privacy Protection Act (CalOPPA – U.S regulation), New Jersey data protection laws and the General Data Protection Regulation (GDPR - European regulation), regarding the protection of the personal data of minors. We do not collect any information from anyone under the age of 13. Our platform is intended for people who are at least 13 years of age or older. If you become aware that a minor has provided us with personal information, please contact us. If we become aware that a minor under the age of 13 has provided us with personal information without proper authorization from his/her parents or legal guardians, we will take steps to delete that information, terminate that person's account, and restrict access to that person.

10. EDITING AND DELETING INFORMATION

If you believe that any information, we are holding on you is incorrect or incomplete, please write to or email us as soon as possible. We will promptly correct any information found to be incorrect. You can change, modify, rectify and delete your Information at any time, please contact us through the contact information. To opt-out of Breakzen email, follow the instructions included in the email. Your request should be processed within 48 hours.

11. THIRD PARTIES

Except as otherwise expressly included in this Privacy Policy, this document addresses only the use and disclosure of information Breakzen collects from you. If you disclose your information to others, whether other users or suppliers on Breakzen, different rules may apply to their use or disclosure of the information you disclose to them. Breakzen does not control the privacy policies of third parties, and you are subject to the privacy policies of those third parties where applicable. Breakzen is not responsible for the privacy or security practices of other platforms on the Internet, even those linked to or from the Breakzen site. Breakzen encourages you to ask questions before you disclose your personal information to others.

12. CONTACT US

If you have questions or concerns about these Privacy Policy and the handling and security of your data, please contact us through our contact page or via the contact information below:

Breakzen LLC.

support@breakzen.com

COOKIE POLICY

Welcome to Breakzen!

Breakzen is owned and operated by Breakzen LLC.

This Cookie Policy explains how and why cookies and other similar technologies may be stored on and accessed from your device when you use and visit:

- <https://breakzen.com>

(Hereinafter referred to as “**Breakzen**”).

The information collected through cookies will be under responsibility and in charge of:

- **Breakzen LLC.**
- support@breakzen.com

This Cookie Policy should be read together with our Privacy Policy and our Terms and Conditions.

By using the website, you accept the use of cookies by Breakzen, in the terms contained in this policy.

1. WHAT ARE COOKIES?

Cookies" are small text files that are stored on your computer or mobile device when you visit a website. They allow the website to recognize your device and remember if you have been to the website before.

Cookies are a very common web technology; most websites use cookies and have done so for years. Cookies are widely used to make the website work more efficiently.

Cookies are used to measure which parts of the website users visit and to personalize their experience. Cookies also provide information that helps us monitor and improve the performance of the website.

2. REFUSING OR WITHDRAWING CONSENT TO THE USE OF COOKIES

If you do not want Cookies to be dropped on your device, you can adjust the setting of your Internet browser to reject the setting of all or some Cookies and to alert you when a Cookie is placed on your device. For further information about how to do so, please refer to your browser 'help', 'tool', or 'edit' section. Please note that if you use your browser settings to block all Cookies, including strictly necessary Cookies, you may not be able to access or use all or parts of the functionalities of Breakzen.

If you want to remove previously stored Cookies, you can manually delete the Cookies at any time. However, this will not prevent Breakzen from placing further Cookies on your device unless and until you adjust your Internet browser setting as described above.

We provide the links for the management and blocking of cookies depending on the browser you use:

- Microsoft Edge: <https://support.microsoft.com/en-us/office/delete-cookies-in-microsoft-edge-63947406-40ac-c3b8-57b9-2a946a29ae09?ui=en-us&rs=en-us&ad=us>
- Firefox: <https://support.mozilla.org/en-US/kb/clear-cookies-and-site-data-firefox>
- Chrome: <https://support.google.com/chrome/answer/95647?hl=en>
- Safari: <https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac>

3. FIRST-PARTY COOKIES

We use Cookies to enhance the performance of our website and personalize your online Breakzen experience. Cookies help us to collect information on how people use our website, and which pages they visit. They enable us to monitor the number of visitors and to analyze website usage patterns and trends. We collect this information anonymously, so it does not identify anyone as an individual and no personal information is stored in our Cookies. We always use Cookie data in a responsible way.

4. THIRD-PARTY COOKIES

Third-party cookies may come from partners or third-party companies that provide functional web services or tools for our website and the optimal functioning and operation of our services. We use third party cookies responsibly and for the sole purpose of providing optimal functioning of the platform and services. You may opt out of these cookies by following the cookie removal information contained in this document or the technical information of the browser from which you access our website and services.

5. PERSISTENT COOKIES

We use persistent cookies to enhance your experience of using the website. This includes recording your acceptance of our Cookie Policy to eliminate the pop-up message that first appears when you visit the website. Persistent Cookies remain on your device until they are manually or automatically deleted.

6. SESSION COOKIES

Session cookies are used to log in to the website with your respective credentials and password. Session cookies are also used to keep users logged in. Session cookies are temporary and are deleted from the device or browser when the session is closed, and the browser is closed. We use session cookies to keep the session open when using our services and to identify you on our system each time you log on to the Platform.

7. SOCIAL COOKIES

These cookies allow you to share our website and click “Like” on social networks like Facebook, Twitter, Google, and YouTube, etc. They also allow you interact with each distinct platform’s contents. The way these cookies are used, and the information gathered is governed by the privacy policy of each social platform.

8. PURPOSES OF OUR COOKIES

Our Cookies are used for the following purposes:

Strictly Necessary: These Cookies are essential for the website to perform its basic functions.

Security: We use these Cookies to help identify and prevent potential security risks.

Analytics and Performance: Performance Cookies collect information on how users interact with our website, including what pages are visited most, as well as other analytical data. We use these details to improve how our website function and to understand how users interact with them.

Advertising: These cookies are used to display relevant advertising to visitors who use our services or visit the website we host or provide, as well as to understand and report on the efficacy of ads served on our website. They track details such as the number of unique visitors, the number of times particular ads have been displayed, and the number of clicks the ads have received. They are also used to build user profiles, including showing you ads based on products you’ve viewed on our website. These are set by Breakzen and trusted third party networks and are generally persistent in nature.

9. CONTACT US

If you have questions or concerns about this Cookie Policy and the handling and security of your data, please contact us via the contact information below:

Breakzen LLC.

support@breakzen.com